

QTSA Service Training – “Treating Guests with Courtesy and Provide Excellent Service” Seminar

Date:	12 Aug 2024 (Monday)
Time:	2:30pm – 5:30pm (Registration starts at 2:15 pm)
Online participation OR In-person participation	ZOOM Platform OR Conference Hall, 4/F, Hong Kong Productivity Council Building, 78 Tat Chee Avenue, Kowloon Tong
Speaker:	<u>Tiptop Consultants Limited</u> Ms. Elena Tsang, Senior Consultant
Language:	Cantonese
Registration Deadline:	5 Aug 2024 (Monday)
Enquiries:	Tel: 2990 9878 (Ms. Kwok)

★Participants will receive a **cue card**, a **certificate of attendance** and a **“Train the trainer service kit”** upon completion of the seminar.

Fax to:2745 8484

Company Name : _____

Contact Person : (Mr / Ms) _____ Position : _____

Tel. No.: _____

Email : _____ (for sending enrollment confirmation)

Name (It will be shown on the Certificate)	Position	Email	Format of participation
			<input type="checkbox"/> In-person <input type="checkbox"/> Online - ZOOM
			<input type="checkbox"/> In-person <input type="checkbox"/> Online - ZOOM
			<input type="checkbox"/> In-person <input type="checkbox"/> Online - ZOOM
			<input type="checkbox"/> In-person <input type="checkbox"/> Online - ZOOM
			<input type="checkbox"/> In-person <input type="checkbox"/> Online - ZOOM

Remarks

- The seminar is free of charge. Each QTSA member can enjoy 5 FREE admissions.
- Seats are limited, over-registered in-person participation quota will be replaced by online participation.
- Please register before 5 Aug. Enrollment will be handled on a first-come, first-served basis.
- An email confirmation will be sent to the contact point of successful registration.
- QTSA reserves the final right to change the speaker.
- For any enquiries, please call 2990 9878 or email to qtsa@tiptop.com.hk