

Peak Visitor Centre to close permanently Frequently Asked Questions

1. When will the Peak Visitor Centre cease operations?

In view of the latest epidemic developments, the Centre has been temporarily closed since 15 January 2022. The Centre will cease operations from 2 April 2022.

2. Why has the Hong Kong Tourism Board (HKTB) decided to cease operations for the Peak Visitor Centre?

In recent years, most visitors prefer to enquire about sightseeing information online. Also, the number of sightseeing enquiries received at the Peak Visitor Centre had been decreasing before the pandemic. Therefore, the HKTB has decided to close the Peak Visitor Centre when the lease expires in April 2022. The HKTB will extend its digital services to utilise its resources more effectively.

3. After the closure of the Peak Visitor Centre, where can visitors and travel industry partners obtain sightseeing information?

For travel industry partners who have registered for the Concierge Hotline service:

- i. Concierge Hotline: +852 8100 8855
(9am to 9pm, Monday to Friday
9am to 6pm, Saturday and Sunday)

General public:

- i. Visitor Hotline: +852 2508 1234
(9am to 9pm, Monday to Friday
9am to 6pm, Saturday and Sunday)
- ii. Discover Hong Kong website (www.DiscoverHongKong.com)
- iii. Live chat service on the [Discover Hong Kong website](http://www.DiscoverHongKong.com)
(9am to 9pm, Monday to Friday
9am to 6pm, Saturday and Sunday)
- iv. Visitor Centres
 - Buffer Halls A and B, Arrivals Level, Terminal 1, Hong Kong International Airport

- Star Ferry Concourse, Tsim Sha Tsui, Kowloon
- B2 Level, Arrival Concourse, Hong Kong West Kowloon Station (Temporarily closed until further notice)
- G/F, Passenger Clearance Building, Hong Kong-Zhuhai-Macao Bridge Hong Kong Port

4. After the closure of the Peak Visitor Centre, where can visitors obtain tourist publications?

Visitors are welcome to download [e-guidebooks](#) from the Discover Hong Kong website or obtain a printed copy of the travel guidebook from the Kowloon Visitor Centre at the Tsim Sha Tsui Star Ferry Concourse.

5. What will the arrangement be for the antique tram car (the fourth generation of the Peak Tram) after the closure?

The tram car was provided by the Hong Kong Museum of History to serve as a Visitor Centre. It will be returned to the Museum for further arrangements when the Peak Visitor Centre ceases operations.