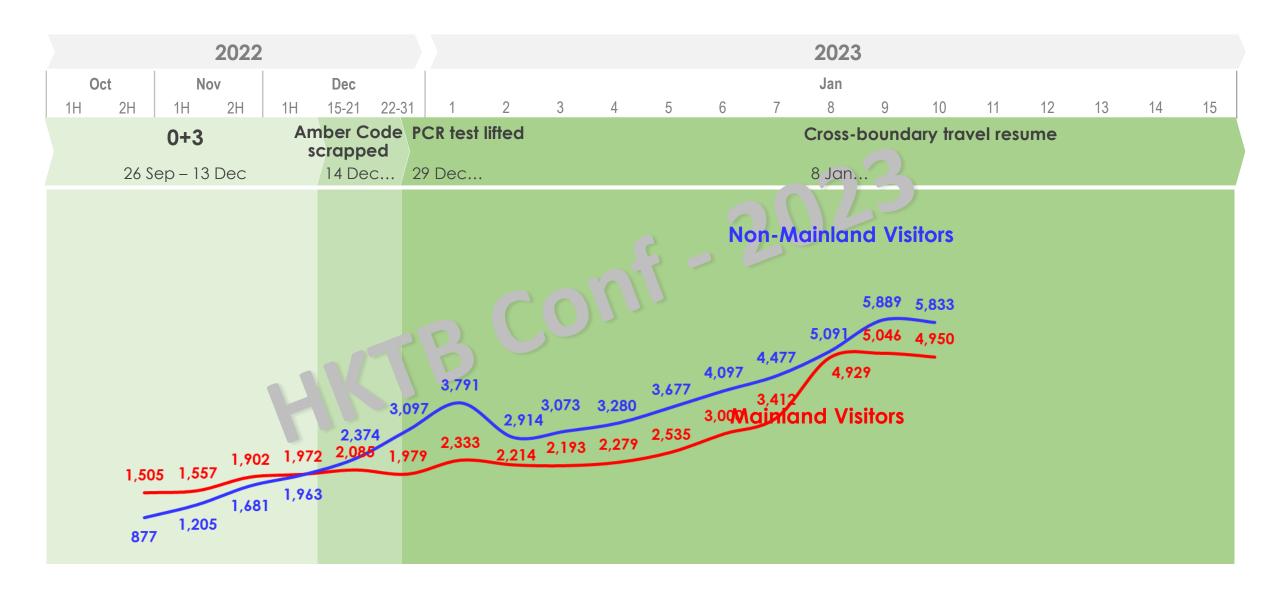


# **Tourism Recovery Plan**

**HKTB** Trade Update 12 Jan 2023



# **Daily Trend: Visitor Arrivals**

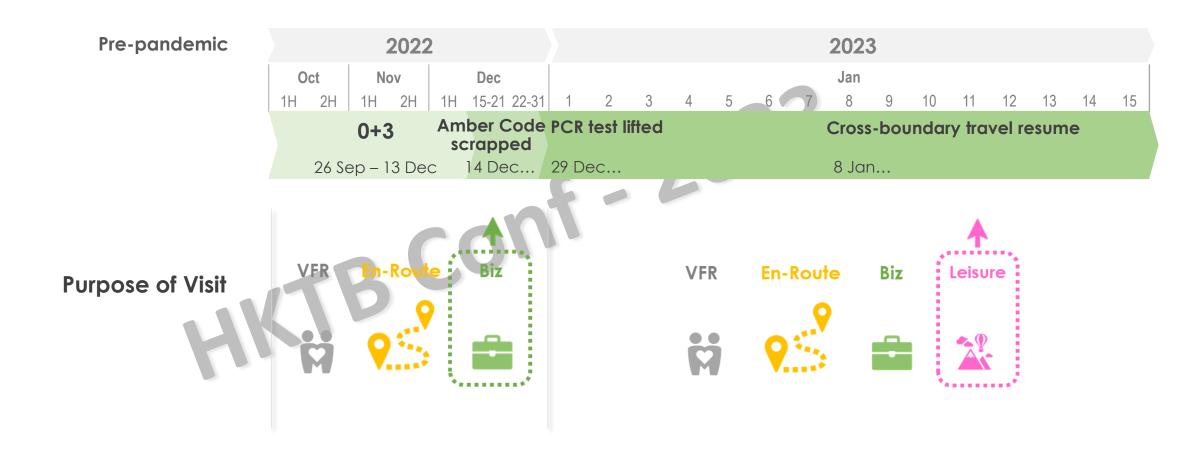


# **Visitor Arrivals – Top Source Markets**





# **Visitor Arrivals – Purpose of Visits**



### **Observations**

### FACTORS AFFECTING THE RECOVERY PACE



Flight Capacity



Manpower Shortage



Currency Exchange Rate



New Control Measures

# Markets' Control Measures on Visitors Returning Home

Places of	Effective Date	From Mainland				From HK			
residence		Origin of flights		Past 7 days visitation		Origin of flights		Past 7 days visitation	
		Pre-Departure	On-arrival	Pre-Departure	On-arrival	Pre-Departure	On-arrival	Pre-Departure	On-arrival
India	1-Jan-23	PCR (72hrs)				PCR (72hrs)			
S. Korea	7-Jan-23	PCR / RAT (72hrs) / (24hrs)		PCR / RAT (72hrs) / (24hrs)		PCR / RAT (72hrs) / (24hrs)			
Japan	30-Dec-22	PCR		PCR					
Taiwan	1-Jan-23		PCR (72hrs)	PCR / RAT (72hrs) / (24hrs)	5 - 1				
Malaysia	End Dec	RAT	Screen for fever						
Southeast Asia	-		40						
US	1-Jan-23	PCR (48hrs)	16			PCR (48hrs)			
Canada	7-Jan-23	PCR (48hrs)				PCR (48hrs)			
France	30-Dec-22	PCR (48hrs)				PCR (48hrs)			
Australia	1-Jan-23	PCR (48hrs)				PCR (48hrs)			
UK	TBC	PCR	Screen for fever						
Italy	-	PCR / RAT (72hrs) / (48hrs)				PCR / RAT (72hrs) / (48hrs)			
Spain	-	NAAT (72hrs)	May be subjected to a diagnostic test						

# Markets' Control Measures on Visitors Returning Home

Places of residence	Effective Date	From Mainland				From HK				
		Origin of flights		Past 7 days visitation		Origin of flights		Past 7 days visitation		
		Pre-Departure	On-arrival	Pre-Departure	On-arrival	Pre-Departure	On-arrival	Pre-Departure	On-arrival	
India	1-Jan-23	PCR (72hrs)				PCR (72hrs)				
S. Korea	7-Jan-23					PCR / RAT (72hrs) / (24hrs)				
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Taiwan	1-Jan-23									
Malaysia	TBC	RAT	Screen for fever							
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UK	TBC									
Italy	_					PCR / RAT (72hrs) / (48hrs)				
Spain	-	NAAT (72hrs)	May be subjected to a diagnostic test							

### **Observations**

MAINLAND

Despite domestic COVID surge, travel demand remains extremely high

2 SOUTHEAST ASIA

Very positive sentiment regarding Hong Kong's re-opening on a whole

# **Drive a Strong Recovery**

From Ramping Up to Global Launch

A Positive & Impactful Launch

Mobilise Every Sector of Hong Kong



### **Overview**



### **Activation**

### **Announcement**

### Launch

Overseas Trade Reconnection

- **Global Press Conference**
- **1** Global Invitation to HK
- 2 Strong Events Line-up
- **3** City-wide Welcoming Offers

- PR Activation
- Warm Greetings

### **Overview**



### **Activation**

**Announcement** 

Launch

- Overseas Trade Reconnection
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**Global Press Conference** 

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# **Reconnecting Worldwide Trade Partners**

#### HONG KONG BIZCONNECT

- 1,280 meetings for Southeast Asia, South Korea & Taiwan
- Connected >840 Hong Kong trade partners with ~140 regional buyers





#### TRADE FAMILIARISATION TOURS

- ~ 100 Southeast Asia, South Korea & Taiwan travel trade representatives
- Organised face-to-face meetings with >250
   Hong Kong trade partners





# **Positive Voices Over The Region**





HKTB sambut penghapusan kode kuning dengan adakan familiarisation





รัฐบาลฮ่องกงปลดล็อค "รหัสแอมเบอร์"... ก็น-เที่ยวใน 'ฮ่องกง' ได้ ไม่ต้องรอผลตรวจ ประจำวัน!





With lifting of amber code, Hong Kong launches global tourism campaign





Cara Hong Kong Gaet Wisatawan Mancanegara Setelah Longgarkan Aturan Covid-19





Hồng Kông (Trung Quốc) đón du khách trở lại sau khi Chính phủ gỡ bỏ 'mã vàng'





Hong Kong holds mega fam to ignite travel recovery







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# **Cruise Recovery**



# International Cruise Lines Welcome the Recent Relaxation Measures



Silver Spirit 18 Jan 2023



#### 15 Cruise Lines will Return to HK in 2023





















# Aggressively Pitching for New Homeport Deployments





# Participate in Seatrade Cruise Global, Fort Lauderdale to Rebuild HK's Profile





### **PR Activation: International Celebrities Visits**

#### **RAIN VISIT**

#### Lights Up Ceremony for Christmas Wonderland Generated 430+ Global Media Coverage











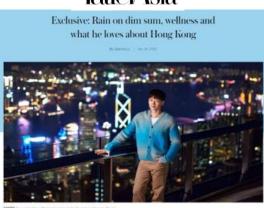
随着香港的起源大门时外打开,香港已成备好再次还要放弃。由2019年迈港后,Rain这次监话节再度来到香港。 施了与耐蚀是面似外,更重估在香港的板涂面积及的类菜食、种把物机会等的香港的新闻客景点。



香港开放迎接首个外国巨星 乘缆 车登顶吃避风塘炒蟹









International Superstar Rain Celebrates Christmas In Hong Kong As The City Reopens To The World

This press release features multimedia. View the full release bene-



He said. 'I'm delighted to be back in Hong Kong, after my last visit in 2019. and to be welcomed by the city. I'm ooking forward to trying as many of the local delicacies as I can and mjoying the amazing views, while soaking in the festive spirit and joy of

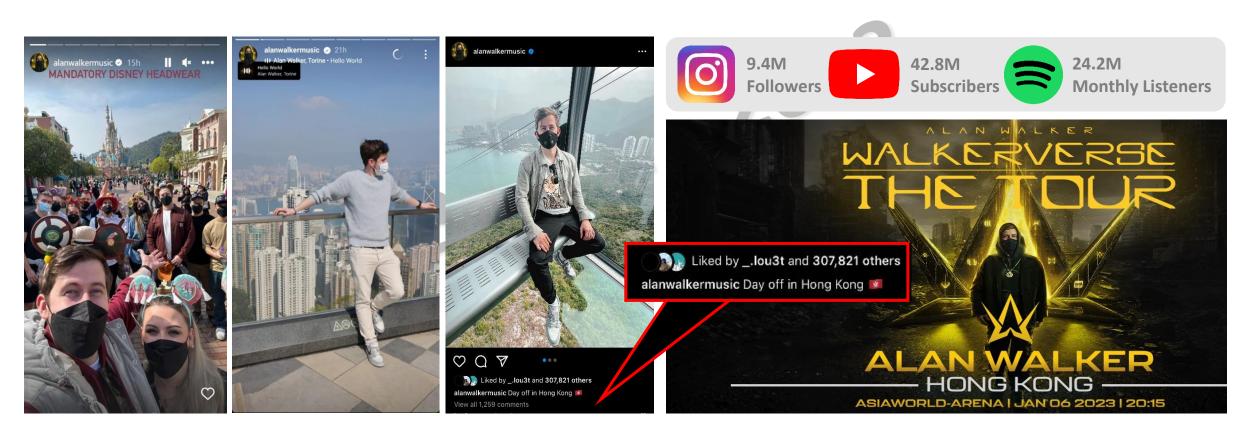
ors back to the city and the HKTB

Rain has experienced Hong Kong's

### **PR Activation: International Celebrities Visits**

#### **ALAN WALKER VISIT**

Internationally Acclaimed British-Born Norwegian Music Producer/ DJ First Ever Concert in HK



# Welcome Gifts for Passengers of the 1st HSR





#### **Hong Kong Signature Souvenirs**





- For passengers of the 1<sup>st</sup> HSR only (Qty: 550)
- A Red-white-blue gift bag, a sports towel, tram and star ferry models

#### **Hong Kong Travel Pouch**











- For passengers of the 1<sup>st</sup> HSR (Qty: 550)
- Continue to distribute to visitors who visited HKTB Visitor Centres for enquiries (Qty: 25K)
- A welcome card, a mask envelope, a phone data card, a glass cleaning cloth

### **Overview**



#### Activation

### **Announcement**



- Overseas Trade
   Reconnection
- PR Activation
- Warm Greetings

**Global Press Conference** 

- 1 Global Invitation to HK
- 2 Strong Events Line-up
- **3** City-wide Welcoming Offers

# **Global Press Conference (Early Feb)**

### A HONG KONG FAMILY ANNOUNCEMENT

"Join Hands to Welcome Visitors Back"

Government Officials





Industry Partners















**BE A PART OF THE MILESTONE EVENT!** 

# **Three Key Strategies**

Hellor Hong Kong

1

2

3

Global Invitation to Visit Hong Kong

Strong Events Line-up City-wide Welcoming Offers

### **Overview**



#### **Activation**

**Announcement** 

### Launch

- Overseas TradeReconnection
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1 Global Invitation to Hong Kong

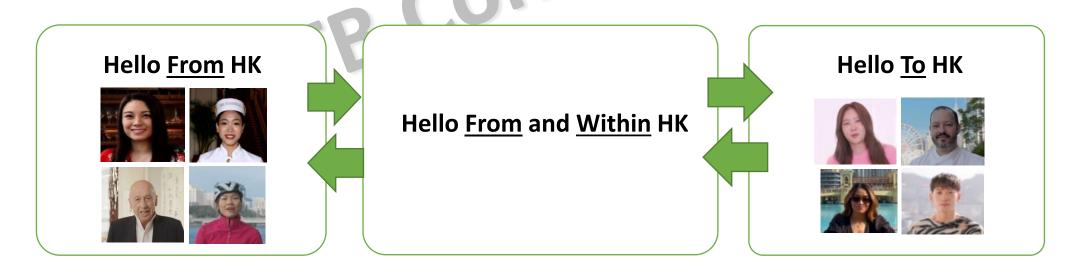
### **Warm Greetings**

Ramping up Hello and Reconnect with the World



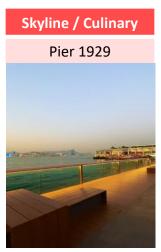
**Creating The Reciprocal Effect** 

**Greetings From Industries, Super Fans, All Walks Of Life To The World And Hello Back** 



### **Hello Faces & Places**

Vertical social videos with creative transitions to promote the 5 promotional themes











## **Welcoming Stories**

An emotional content series to hero the diversity and DNA of HK



Law Chor-Kin Award-winning trial runner Outdoors



Gordon Sanders
Tai Hang Fire Dragon Dance
expat dancer
Culture



Yusuke Hatano (Super Fans)
Award-winning film composer
Culture



Tiffany Yeung
Owner of Tai On Tea
& Coffee Shop
Dining



Daphne Wong Award-winning wildlife filmmaker Outdoors



Hong Kong Sevens Players Salom Yiu & Russell Webb Events & Sports



John Clifford
Expat Cantonese Opera
Musician Culture



Niu Niu Award winning Pianist Culture



Big Bus Driver
Attraction



Richard Ekkebus Michelin Green Star chef of Amber *Dining* 



均益餅家 (42-year-old bakery in SSP) Dining



Taxi Driver Transport



Roast Goose Master from Yung Kee Dining



廟街書法王 Art

# **Worldwide Mega Fam to HK**

# 500+ MEDIA, TRADE, SUPER FANS











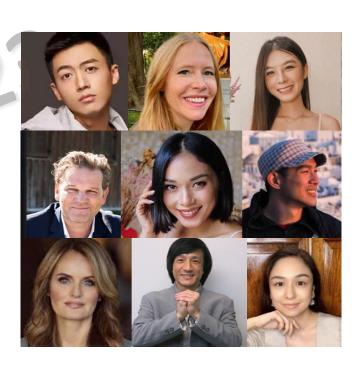












**New Excitements** 

**First-hand Experiences** 



2 Strong Events Line-up

# **Strong Events Line-up: Mega Events**



MAR ARTS IN HK



3-5 MAR CLOCKE, FLA



21-25 MAR ART BASEL



22-25 MAR
ART CENTRAL



31 MAR – 2 APR HONG KONG SEVENS



MAY - JUN (TBC)
FRENCH MAY

# **Strong Events Line-up: MICE**

#### **Secured 30+ major international MICE events**











March

June

June

2024 - 2028

### Flagship exhibitions return to HK in 2023







September



September



November

**TOGETHER ATTRACT OVER 300,000 VISITORS** 





## **Revitalising MICE**

### In Response to 2022 Policy Address on Revitalising MICE tourism



**MICE EVENT SUPPORT FUND** 



**SMALL MIC GROUPS** 



**RECURRENT EXHIBITIONS & CONVENTIONS** 



A-LIST INT'L CONFERENCES

Partnership with renowned business media



**HONG KONG GOODIES** 

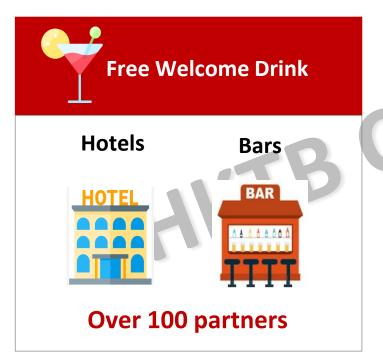


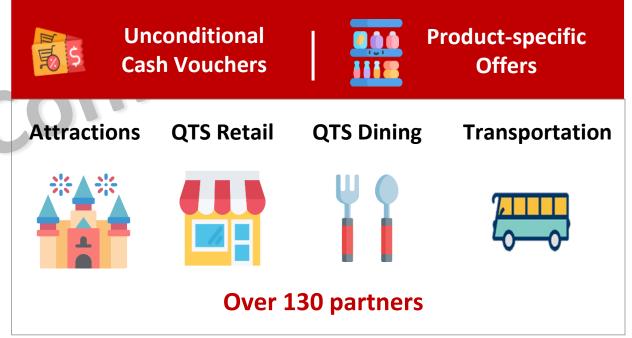
City-wide Welcoming Offers

### **HK Goodies**



- Welcoming Gesture for Leisure & MICE Visitors
- Consumption / Offer Vouchers for Visitors
- Leverage HKTB's Digital Platform for Offer Acquisition & Redemption





Over 230 Merchants with 1,500+ Outlets

## **Distribution Channels of HK Goodies**

#### **Leisure Visitors**

**HKTB Visitors Centres** 

(Airport/HSR Station/HZMB Port)

Hong Kong Tour
Operators/ Hotels
(Physical Cards)





# **MICE Visitors**

**MICE Organisers** 



**Source Market Trade Network** 

**Online Platforms** 

(e.g. OTAs)



Trade Partners'
Outlets



# **Mobilise Trade to Ramp Up City Ambience**

SHOPPING MALLS

QTS MERCHANTS OTHER MERCHANTS

HONG KONG TAXIS



QUALITY TOURISM SERVICES 優質旅遊服務





Video Display on LED Screens

Promotion & Redemption

**Materials Distribution** 

Display in ~5k Taxis



