

## FAQs for “Harbour Chill Carnival”



### Street & X-game performances, Waterfront Pyrotechnic Edition of *A Symphony of Lights* (ticket-free)

#### 1. Getting around

- A five-minute walk from exit A2 of Exhibition Centre Station on MTR or a ten-minute walk from the Hong Kong Convention and Exhibition Centre. Please follow the on-site instructions to reach the venue.
- No parking is available at Harbour Chill Carnival. The public are advised to arrive by means of public transport.

#### 2. Will crowd control be exercised?

- The organiser will closely monitor actual participation situation and assess the needs of crowd control. Please stay informed with the latest information on site and on the event website.

#### 3. Are tickets needed for all events?

- “Harbour Chill Carnival” stages a series of events, among which Music Shows in the Harbour is the only ticketed event. Members of the public can admit ticket-free at Wan Chai waterfront for all other entertainment activities during the event period, including street performances, X-game performances and *A Symphony of Lights* Waterfront Pyrotechnic Edition.

### Music Shows in the Harbour (ticketholders only)

#### 4. Shall I arrive in advance?

- Music Show Registration Area will open half an hour before show time. Participants are advised to arrive **at least 30 minutes in advance** for security check and wristband collection.

#### 5. Do I need to present my ticket?

- Yes. Individual QR codes for each ticket will be scanned upon admission. Each QR is available for entry for one for once only and will expire after admission.
- Please have your QR code ready and ensure that the QR code can be connected to an active account on the Discover Hong Kong e-platform.

#### 6. How are seats allocated?

- There will be no seating and no designated slots at the Music Shows. Order of ticket collection does not affect spots in the audience.

- For security reasons, the venue will be zoned into different areas. Participant may choose any of the zones with adequate space upon admission.

**7. What are the adverse weather arrangements?**

- The HKTB will make arrangements for the weather conditions accordingly. If Tropical Cyclone Warning Signal No. 3 or above is in effect within three hours before the event, the music show will be cancelled. Please pay attention to the relevant announcements ([https://www.discoverhongkong.com/content/dam/dhk/e-solution/images/carnival/rules/Music show event rule EN.pdf](https://www.discoverhongkong.com/content/dam/dhk/e-solution/images/carnival/rules/Music_show_event_rule_EN.pdf)).
- If the adverse weather affects the preparation of the Music Shows, the relevant sessions may be cancelled. Participants should pay attention to the announcement of the organiser in advance.

**8. Can I pass my ticket to someone else?**

- **All tickets are non-transferrable and not for resale.** Please keep the tickets with care and do not disclose your QR code to avoid admission by others.