



CIRCULAR TO TRAVEL TRADE

2 April 2019

1st Temporary suspension of the Peak Tram Service for the upgrade project From 23 April 2019 (Tuesday) for approximately 2-3 months

Dear Travel Trade Partners

The Peak Tram has proudly served Hong Kong for 130 years. It has successfully transformed from an essential mode of transport to one of Hong Kong's most popular tourist attractions, serving more than 6 million passengers per year.

The approval of Chief Executive in Council for the operating right and upgrade project was granted in 2018, and a substantial upgrade of the Peak Tram system and stations commenced in January 2019, scheduled for completion in early 2021. The upgrade project involves a significant investment of HK\$684 million, privately funded by Peak Tramways Company, Limited.

The upgrade project will replace the current tramcars, which have a capacity of 120 passengers, with new 210 passenger tramcars. As a result of the larger tramcars, we will completely replace all haulage and control systems, lay new track rails and strengthen the track foundations and bridges. We will also need to extend the current "passing loop" and relocate the Lower Terminus further uphill.

We are also planning to completely refurbish both upper and lower termini and create additional queueing capacity at the Lower Terminus for up to 1300 passengers, in a comfortable and entertaining environment.

For such a comprehensive upgrade, some temporary suspension to the Peak Tram service will be unavoidable and we have limited this to two suspension periods. ***The first suspension will start from Tuesday, 23 April 2019 for approximately 2-3 months.***

During the first temporary service suspension period, visitors can take the following alternative public transport services to the Peak:

- (A) **A Special Route No. X15 between Admiralty (West) Bus Terminus (near MTR Admiralty Station Exit B) and The Peak will be operated by New World First Bus (NWFB);**
- (B) **NWFB Route No. 15 (Central (Central Ferry Piers) / Exchange Square - The Peak);**



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- (C) NWFB Route No. 15B (Wan Chai (Hong Kong Convention and Exhibition Centre Extension) – The Peak) - service on Sundays and Public Holidays only;
- (D) Hong Kong Island Green Minibus Route No. 1 (Central (Hong Kong Station Public Transport Interchange) - The Peak); or
- (E) Taxi.

Note:

- The Peak Tower and Sky Terrace 428 will remain open during the temporary suspension period.
- Bus and Green Minibus services will be strengthened to meet passenger demand when necessary.
- Services provided by NWFB Route No. 15C (Central Ferry Piers (Pier 8) - Garden Road (Lower Peak Tram Station)) will be suspended during the period.

Taxis are plentiful throughout Hong Kong and can be hailed on the street (except restricted areas) or summoned by the HK Taxi App or phone. Hong Kong taxis are metered, relatively inexpensive by international standards and air-conditioned.

Hiking trails are available to the Peak (please visit Google / Baidu map for details). The walk from Central to The Peak takes around 1 to 1.5 hours.

“On behalf of Peak Tramways Company, Limited, we would like to apologise for any inconvenience this necessary temporary suspension may cause. We remain committed to providing the finest service to our visitors and passengers at this iconic tourist attraction. The Upgrade will enable us to continue this 130-year-old tradition, further enhance visitors’ experience and continue to grow together with Hong Kong for future generations. Temporary service disruptions and temporary platform arrangements are necessary while we take all measures to minimise the impact to all passengers, the community and the tourism industry,” said May Tsang, General Manager of Peak Tramways Company, Limited.

Thank you for your attention.

For enquiries, please call:

The Peak Tram Hotline - (852) 2522 0922
7 am to 12 midnight (Mon - Sun & Public Holidays)
or
The Peak Tower Customer Services Centre –
(852) 2849 0668
10 am to 11 pm (Mon - Fri)
8 am to 11 pm (Sat, Sun & Public Holidays)



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NWFB Customer Service Hotline –
(852) 2136 8888
8 am to 8 pm (Mon - Sun & Public Holidays)

For further enquiries, please contact the following person or visit our website www.thepeak.com.hk.

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