### The characteristics of Muslim travelers & How HOTELS & ATTRACTIONS to become "Muslim-Friendly"



# Travel through the land and observe how He began creation. Then Allah will produce the final creation. Indeed Allah, over all things, is competent.

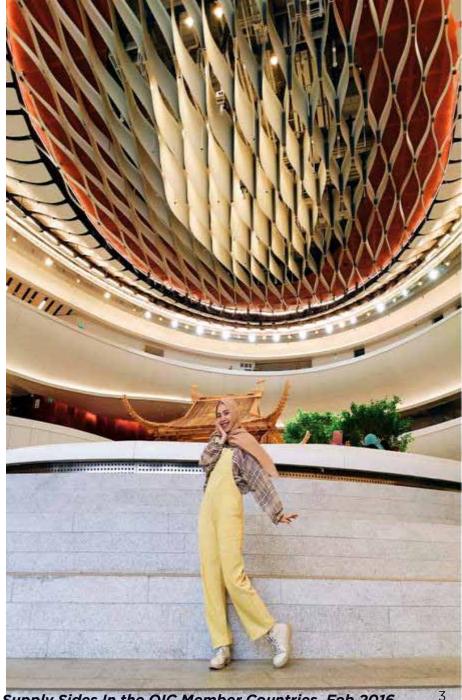
Quran 29:20

### Characteristics of Muslim travelers

Muslim see Islam as a "way of life", in which its guidance and values touch upon all aspects of their lives

Muslim lifestyle are centered on

- Food ('Halal' option)
- Religious practices
- Accommodation
- Modest clothing
- Family friendly environments
- Gender relation nuances



## **Dietary requirements**

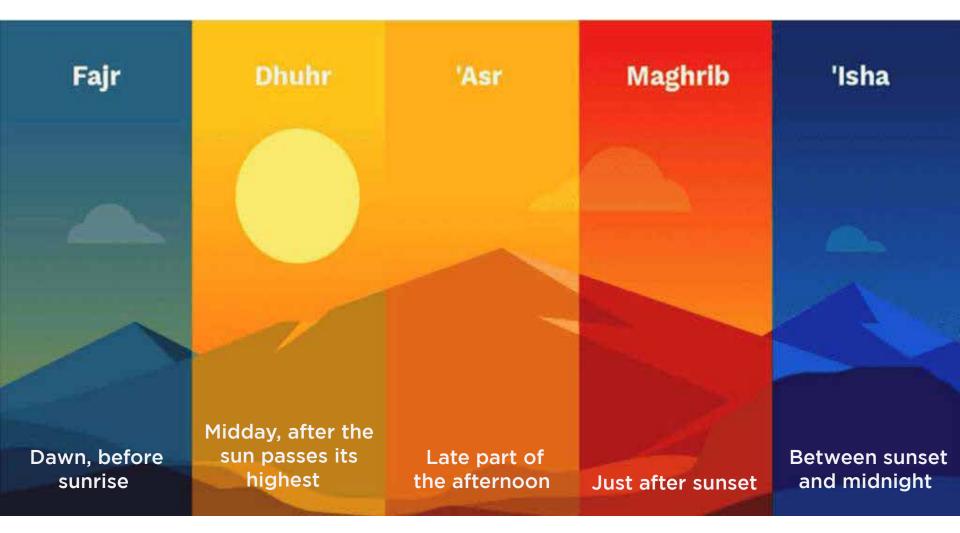
Halal means allowed or lawful for Muslim. Halal foods include:



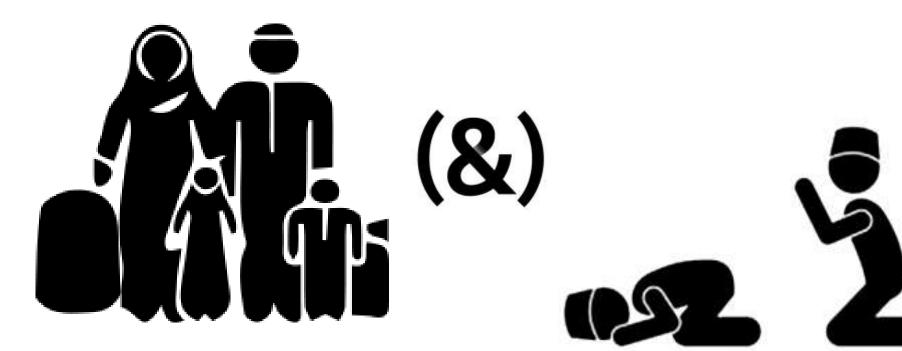
Haram, however, means prohibited or unlawful. Haram foods and drinks include:



## **The Daily Practice – 5 Prayers**



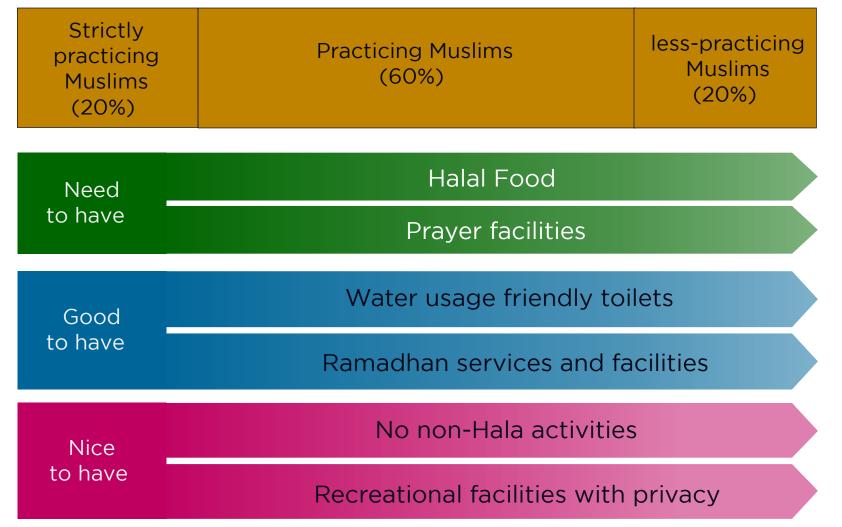
## How to become Muslim-Friendly?



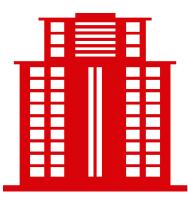
Enjoy Tourism Experiences

Perform Religious Duties

## **Faith-based needs of Muslim travelers**



Not Important



# **Muslim-Friendly Hotels**

Reference to Salaam standard & Crescent Ratings

# Hotel rooms

- Quran Copy
- Prayer Mat
- Qibla Direction
- Alcohol-free beverages in fridge
- Family-friendly viewing TV
- Water friendly washroom



## **Hotel services**

- Muslim-Friendly Food
- Timetable of sunrise and sunset at front desk
- Well trained staff for Muslim
- Separated facilities for male and female
- Female staff for women
- Women-only floor
- Prayer room
- Ramadhan services & facilities





# Essential Criteria to become "Muslim-Friendly"

# **MUST HAVE**

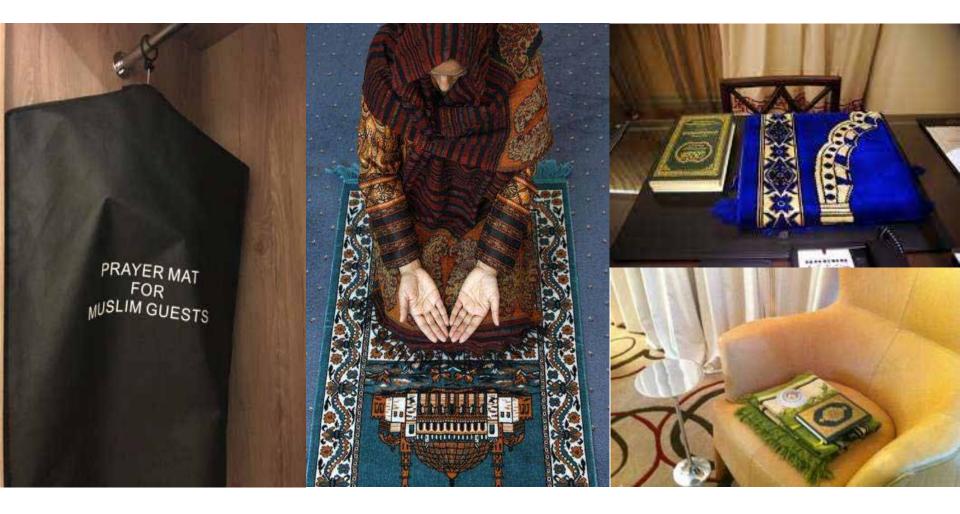
### MUST HAVE

## Quran copy





### **Prayer mat**





# **Qibla direction**



### **MUST HAVE**

# Alcohol-free beverages in mini-bar



# **Muslim-Friendly Food**

- Some hotels might not provide catering services. Front desk staff should be able to provide a list of Halal certified restaurants for Muslim tourists
- On top of Halal certified restaurants, Muslim-Friendly restaurants can also be included (i.e. vegetarian restaurants)
- To qualify as Muslim-Friendly restaurants, food MUST NOT contain:

### Non-Halal ingredients

**MUST HAVE** 



# Muslim-Friendly Attractions Reference to Salaam standard & Crescent Ratings

# **Attraction facilities**

- Prayer room
- Availability of Halal restaurants or restaurants serves Muslim-Friendly dishes
- Washing space available for ablution
- Water friendly washroom





### Prayer room

### **D** Prayer room facilities include:

- Quran Copy
- > Prayer Mat
- > Qibla Direction



## SUMMARY to be "Muslim-Friendly"

### <u>Hotels</u>

- Quran Copy
- Prayer Mat
- Qibla Direction
- Alcohol-free beverages in fridge
- Muslim-Friendly Restaurants

### **Attractions**

- Prayer room
- Availability of Halal restaurants or restaurants serves Muslim-Friendly dishes



### **Useful Information**

#### Procurement for Muslim related items

1. Eureka Technologies

Address: C4, 11/F Tsim Sha Tsui Mansion, 83-97 Nathan Road, TST

2. Buraq Enterprises

Address: 36C, G/F, Chung King Mansion, 36-44 Nathan Road, TST

 Arif Fashions Co & CD Centre Address: Shop 61, 2/F Mirador Mansion, 54-64 Nathan Road, TST

### Naveed Ahmad

### **Eureka Technologies**

- > C4,11/F Tsim Sha Tsui Mansion, No,83-97 Nathan Road, T.S. T Kowloon, Hong Kong
- > E-mail:eurekatn@gmail.com
- > Phone:+852-3643 8091
- > Fax: +852-9030 8565

### Eureka





:852-23632424 / 23668282

Mobile:852-94126246 :852-23632624 Fax

# 測 家: 九載(4)沙眼漂放道54~64號美麗部大厦2字線61號



# **Useful App for Muslim visitors**

#### • IOS



#### Muslim Pro: Azan, Quran, Qibla 12+

The Muslim app you need Bitsmedia Pte Ltd

#29 in Reference \*\*\*\*\* 4.8, 202.7K Ratings

Free - Offers In-App Purchases Only on Apple Watch

• GOOGLE PLAY



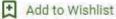
### Muslim Pro - Prayer Times, Azan, Quran & Qibla

Muslim Pro Limited Lifestyle

\*\*\*\* 1,341,865 🚊

3+

Contains Ads - Offers in-app purchases



Install



# THANK YOU